PORTSMOUTH DIOCESAN PILGRIMAGE TO LOURDES 2025





Under the leadership of Bishop Philip Egan

7 - 11 JULY 2025 4 NIGHTS

BY AIR FROM HEATHROW AIRPORT

£879 | HOTEL LA SOLITUDE £825 | SPECIAL YOUTH PRICE

Price Includes

- Direct flights from Heathrow Airport to Toulouse and return
- Private coach transfer on arrival to your hotel and return
- 4 nights accommodation at Hotel La Solitude
- Breakfast, lunch and dinner served each day

- Airport taxes & charges, UK government levy and Lourdes city tax
- Full religious programme facilitated by Joe Walsh Tours in conjunction with the Spiritual Director, Canon PJ Smith
- 1 x 20kg check-in bag & 1 x small cabin bag
- Lourdes city tax is included

BOOKING PROCEDURE

All bookings on the Pilgrimage should be made through Canon PJ Smith in the Pilgrimage Office.

Tel: 07780 221686, or email: lourdes@portsmouthdiocese.org.uk. Postal address: Canon PJ Smith, Lourdes Pilgrimage,

St Edmund's House, Bishop Crispian Way, Portsmouth. PO1 3QA. No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is receipted by the Joe Walsh Tours Pilgrimage Office.

ASSISTED BOOKINGS:

PILGRIMS WITH A MEDICAL CONDITION SHOULD OBTAIN AN APPLICATION FORM FROM:

Canon PJ Smith, Lourdes Pilgrimage, St Edmund's House, Bishop Crispian Way, Portsmouth. PO1 3QA. Telephone: 07780 221686. Email: lourdes@portsmouthdiocese.org.uk Guidance on how to complete it is contained within the form.

PLEASE NOTE: Assistance on the journey and in Lourdes can be offered only to registered assisted pilgrims and to a limited number of registered assisted pilgrims staying in hotels.



TRAVEL INSURANCE:

It is a condition of our acceptance of your booking that you have appropriate travel insurance. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. Details of the policy are available on www.joewalshtours.co.uk/travel-insurance/ or by telephone. It is your sole responsibility to ensure compliance with the terms of your travel insurance and to ensure it is suitable to your needs, particularly in respect of pre-existing medical conditions. Should you wish to contract our travel insurance, please note the insurance premium must be paid with your deposit, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided.

HEALTH INSURANCE

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to www.gov.uk/global-health-insurance-card or call 0191 218 1999, this is available free of charge.

WHEELCHAIRS & SCOOTERS

Wheelchairs and scooters are not covered by the travel insurance. We strongly recommend separate insurance cover. Acceptance of motorised wheelchairs and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking through an approval form. Carriage is subject to approval by the airline.

CANCELLATION CHARGES

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For full details on cancellation charges, please visit www.joewalshtours.co.uk/booking-terms-and-conditions/.

FLIGHTS

Requests for specific flight times cannot be accepted. All bookings are taken on the basis of passengers accepting the flights allocated to them. The flying time to Lourdes is approximately 2 hours. A limited buy-on-board catering service is available on flights. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage.

SPECIAL ASSISTANCE

Passengers with reduced mobility must notify Joe Walsh Tours at the time of booking specifying the type of assistance required. WCHS (passenger cannot ascend/descend steps) and WCHC (passenger cannot walk any distance, board or disembark unassisted) are subject to confirmation.

SINGLE ROOMS

These are very limited and subject to a supplement.

SHARING ROOMS

Bookings are accepted subject to a travel companion sharing a room with you. Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you, you

will be charged the single room supplement.

LOURDES CITY TAX

Applies to pilgrims over 18 years and is payable directly to the hotels at check-in.

PASSPORTS & VISAS

UK passport holders must have a passport issued within the last 10 years and with 3 months validity left from the return date on which you intend to leave the EU. Depending on your nationality, you may need a visa to enter the country of destination. It is your own responsibility to ensure you meet travel and entry requirements to the country of destination.

TICKETING

Full travel information and tickets will be issued within 10 days of departure.

COMMUNICATION

Email is an essential form of communication for the administration of bookings. Confirmation invoices, insurance details and travel documents will be issued in electronic format via email

USE OF YOUR INFORMATION

Information provided on this form will be held and exchanged between Joe Walsh Tours, the pilgrimage organisation and its associated organisations. It may be shared with third parties associated with the services included as part of your travel package. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

GDPR

By signing this form you are providing Joe Walsh Tours consent to process your personal information. A copy of our Privacy Policy is available on request.

REGULATION (EC) 261/2004

The regulation establishes common rules on compensation and assistance to passengers in the event of cancellation or long flight delays. The obligations that the regulation creates rest with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a flight delay must be claimed exclusively by each individual passenger directly to the airline and not to the tour operator, travel agent or any other organisation that may be associated with services provided as part of the proposed travel package.



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7 - 11 JULY 20	125 4 NIGH	BY.	BY AIR FROM HEATHROW AIRPORT		OFFICE USE ONLY				
Section 1:									
Passport Details (surname and f	first name as it appears on yo	our passport pleas	se)						
our passport must be valid for									
Surname	First Name	First Name Title		HIC or GHIC Number	Date of Birth				
Section 2: Contact Detail	ls								
Address of first named person	only (Please use BLOCK CAP	ITALS):							
Telephone number:	Mobile number:								
Email (print clearly):	nail (print clearly): Parish:								
Emergency contact name: Emergency telephone number:									
Section 3: Hotel Details									
Section 3: Holer Delais									
Single room* Twi	n room Treble r	room (three single	e beds)	Four-bed room					
Are you willing to share with a	nother person?:								
Name of person (if known):									
Please indicate if you are eithe	r of the following;								
Registered Support Pilgrim A companion to a registered support pilgrim									
If you are a companion, please	provide the name of the rec	gistered support p	oilgrim:						
Section 4:									
I wish to purchase travel insurance with Joe Walsh Tours			I have	I have my own travel insurance					
Premium:	£49(up to 79 yrs)			£98 (80 yrs -94yrs)					
Persons aged 95 or over shoul	d contact Joe Walsh Tours fo	or more information	on on cover	r.					
If you have your own, please p	orovide details of your own tr	ravel insurance be	elow:						
Insurer:	Policy No:			Emergency Tel:					



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Section 5: Medical Details (to be completed by all)									
If you are currently on medication of any kind, it is your responsibility to ensure you have an adequate supply with you for the duration of your pilgrimage.	1 st passenger	2 nd passenger	3 rd passenger	4 th passenger					
Any visual impairment?	Yes No	Yes No	Yes No	Yes No					
Any hearing impairment?	Yes No	Yes No	Yes No	Yes No					
Can you board a coach unaided?	Yes No	Yes No	Yes No	Yes No					
Do you require a walk-in shower?	Yes No	Yes No	Yes No	Yes No					
Do you require assistance boarding via the steps of an aircraft?	Yes No	Yes No	Yes No	Yes No					
Do you use a wheelchair?	Yes No	Yes No	Yes No	Yes No					
If you answered YES to the above, will you bring your own?	Yes No	Yes No	Yes No	Yes No					
Do you require a wheelchair in Lourdes? (must be booked in advance)	Yes No	Yes No	Yes No	Yes No					
If you are wheelchair bound and staying in hotel accommodation, <u>you must advise us in writing</u> and tick here:	Yes No	Yes No	Yes No	Yes No					
Please specify if you have any special dietary requirements:									
Section 6: Payment Details									
Is this your first pilgrimage with the Diocese of Portsmouth? Yes No									
PAYMENT DEPOSIT: I enclose £350 being deposit(s) (plus insurance premium if applicable) for (insert number) person(s).									
Please note: The required minimum deposit of £350 per person is NON-REFUNDABLE on cancellation of booking. All cheques should be made payable to Northern Star Travel Ltd. Should you prefer to pay by credit/debit card please contact our office on 0808 1890 468									
Information provided on this form will be held and Portsmouth and its associated organisations, and provided may also be used to contact you, e.g. By	may be shared with thi	rd parties associated w	ith lourdes. Informatio	n					
The pilgrimage provides support and medical assist to advise us at the time of booking if you have an a assistance either at the airport or whilst in Lourdes	active medical conditio								
I accept the booking conditions of Joe Walsh Tours which can be found on www.joewalshtours.co.uk.									
Signature: Date:									

