Safeguarding Q&A:

PSM Training and Support for Role

Is it possible for 2 PSM volunteers to have access to the same safeguarding email address?

Yes. Safeguarding email addresses are set up with multi factor authentication in accordance with Diocesan IT policies. Each account can have two people on there and two separate numbers/email address for the authentication. If you have more than 2 Safeguarding ministers, you will need to organise between you how the mailbox is managed.

Can we have a demonstration of how to get on to and navigate the intranet via Office 365 to access the safeguarding policies and shared resources?

Yes. We have prepared 'how to' guides for this which will soon be available and will also arrange for some online 'drop in' sessions for those that wish to join.

Can PSM training include a slide explaining the process about the update service and the need to re-subscribe?

The PSM training will be adapted to include a session on the Update Service. At the time that the DBS recheck is due, if the volunteer has kept their subscription active and remain in the same role with no change in circumstances, we use a DBS 4 for permission for us to carry out the check via the Update Service. If their subscription has not been renewed and has expired, we will not be able to complete the check via the Update Service and they will need to complete an application for a new DBS and have ID verification completed again.

Can we have some pastoral area PSM meetings?

We encourage you to meet by pastoral area to share information, discuss issues within your parishes and identify best practice. The Diocesan Safeguarding team will host 2 forums a year to bring pastoral areas together. There is also the opportunity for PSM's to meet together when face to face safeguarding training is being delivered in your pastoral area.

Is there a list or a way of knowing contact names and emails for PSMs in the area?

The Diocesan directory contains the publicly available information regarding contact for Parish Safeguarding Ministers - you can access the directory online by clicking
https://portsmouthdiocese.org.uk/portsmouth-directory/